

# FCCI Claim Contacts

**Garth Crow**  
EVP, Chief Claim Officer  
[gcrow@fcci-group.com](mailto:gcrow@fcci-group.com)  
941-907-7512 office  
404-574-9178 cell

## P&C CLAIM OPERATIONS

**Mark Kwiatkowski**  
VP, Claims  
[mkwiatkows@fcci-group.com](mailto:mkwiatkows@fcci-group.com)  
678-332-5727 office  
770-862-0705 cell

**Pete Duncan**  
Managing Director, Liability  
(TX, LA, OK)  
[pduncan@fcci-group.com](mailto:pduncan@fcci-group.com)  
972-338-3391, ext. 7721 office  
214-732-3799 cell

**Wendy Dean**  
Managing Director, Liability  
(AL, AR, IN, IL, KY, MO, MI, MD, VA, DC, TN, MS, OH, PA)  
[wdean@fcci-group.com](mailto:wdean@fcci-group.com)  
317-571-3090 office  
317-515-7019 cell

**Stephanie Call**  
Managing Director, Liability  
(FL, GA, NC, SC)  
[scall@fcci-group.com](mailto:scall@fcci-group.com)  
941-907-7577 office  
941-545-7615 cell

## PROPERTY

**Mark Winters**  
Director, Claims  
[mwinters@fcci-group.com](mailto:mwinters@fcci-group.com)  
941-907-7511 office  
941-720-8050 cell

## APD

**Shannon Kies**  
Director, CVT  
[skies@fcci-group.com](mailto:skies@fcci-group.com)  
941-907-2787 office  
614-421-8162 cell

## APD TOTAL LOSS & APPRAISAL

**Jennifer Burger**  
Manager, CVT  
[jburger@fcci-group.com](mailto:jburger@fcci-group.com)  
941-907-2729 office  
813-562-0970 cell

## COMPLEX CLAIMS

**Monty Henderson**  
AVP, Claims  
[mhenderson@fcci-group.com](mailto:mhenderson@fcci-group.com)  
800-226-3224 ext. 1023 office  
614-296-1720 cell

## SURETY

**Jim Kisner**  
Managing Director, Surety Claims  
[jkisner@fcci-group.com](mailto:jkisner@fcci-group.com)  
941-907-7547 office  
404-433-6623 cell

## CORPORATE CLAIMS

**Nick Smith**  
SVP, Claims  
[ssmith4@fcci-group.com](mailto:ssmith4@fcci-group.com)  
941-907-2702 office  
601-331-8291 cell

**Denise Carter**  
Managing Director, Medical Management  
[dcarter@fcci-group.com](mailto:dcarter@fcci-group.com)  
941-907-7610 office  
941-730-2416 cell

## WORKERS' COMPENSATION

**Tim Makowske**  
Managing Director, Claims  
[tmakowske@fcci-group.com](mailto:tmakowske@fcci-group.com)  
407-893-7039, ext. 7039 office  
410-916-6544 cell

**Lori Rock**  
Director, Claims  
[lrock@fcci-group.com](mailto:lrock@fcci-group.com)  
800-805-3737 x 5773 office  
678-462-8081 cell

